

GROSSMAN

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Dear Client,

We have been actively monitoring the coronavirus (COVID-19) pandemic, and I am writing today to update you about what steps Grossman Law Offices is taking to ensure the health and safety of our employees, our families and our clients while ensuring that the level of service we provide to our clients remains best-in-class.

Courts in various counties have enacted individual policies regarding the handling of cases. In Franklin County, nearly all Domestic Relations hearings scheduled between now and April 10th will be continued. In some surrounding counties, many hearings are being converted to telephone conferences. And, in other counties, some courts are operating on a 'business as usual' basis. It is frustrating, to be sure. However, all clients will be contacted by the lawyer responsible for their case to explain this in greater detail. I do ask for your patience and understanding, as the situation is constantly changing, and I expect that policies will change accordingly. Inevitably, delays will occur. We will work hard to work around the obstacles and move matters forward.

Whenever possible, and for the foreseeable future, we will be significantly limiting face-to-face meetings. Most of our communications with clients can be done by phone or video conference. While face-to-face meetings may provide more comfort to some clients, I believe that the health and safety of our clients and our staff must come first.

I have activated our Business Continuity Plan. The purpose of this Plan is to ensure uninterrupted service to our clients. Effective immediately, all our attorneys, paralegals and legal assistants and litigation support team have the ability to work remotely, when necessary. We have always been strongly committed to meeting the needs of our clients. And we will work harder, better and smarter to do so in challenging times such as these. Our regular investment in technology, training and mentorship has us well-prepared to rise above the challenges we are all facing.

We know your families and workplaces are also navigating the complex issues associated with this pandemic. Everyone at Grossman Law Offices offers our support and well wishes during this difficult time. If you have questions, please do not hesitate to reach out to us.

Be well,



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